

**Principles of Working as a Door Supervisor in the Private**

**Security Industry Sample Assessment Material**

**1** A door supervisor sees a customer deliberately ripping fabric from seats. What offence is the customer committing?

- A** Criminal damage
- B** Arson
- C** Theft
- D** Common assault

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**(Total for Question 1 = 1 mark)**

**2** Which of these is an offensive weapon?

- A** A one inch folding pocketknife
- B** A compact mirror
- C** A sharpened credit card
- D** A broken glass

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**(Total for Question 2 = 1 mark)**

**3** Which of these describes random searching?

- A** Every customer is searched prior to entry
- B** A percentage of customers are searched
- C** Customers are searched for specific reasons
- D** Only customers with handbags are searched

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**(Total for Question 3 = 1 mark)**

**4** When is a door supervisor allowed to search a person? **A** When they are making an arrest

- B** When the person is in a restricted area
- C** When the person has given consent
- D** When there is suspected terrorist activity

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**(Total for Question 4 = 1 mark)**

**5** Which of these hazards is increased when searching a person without using personal protective equipment?

- A** Aggression
- B** Confrontation
- C** False accusations
- D** Sharp objects

**(Total for Question 5 = 1 mark)**

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**6** Which of these is a reason why door supervisors undertake premises searches? **A** To confirm that music systems are working

- B** To check the stock levels before opening
- C** To ensure gaming machines are working
- D** To make sure evacuation routes are clear

**(Total for Question 6 = 1 mark)**

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**7** Searching is a condition of entry and a customer asks a door supervisor why they should be searched.

How should the door supervisor respond to this question? **A** Explain the reasons for the search

- B** Deny the customer access
- C** Allow them entry without searching
- D** Call the police to remove the customer

**(Total for Question 7 = 1 mark)**

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**8** Why should a door supervisor complete search documentation? **A** To identify potential hazards

- B** To protect against allegations of misconduct
- C** To show good customer service
- D** To ensure compliance with safety legislation

**(Total for Question 8 = 1 mark)**

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**9** While searching a customer a door supervisor has found an offensive weapon. What is the first thing the door supervisor should do?

- A** Discard the item
- B** Seize the item **C**
- Store the item **D**
- Log the item

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(Total for Question 9 = 1 mark)

**10** What do the categories A, B or C indicate in relation to controlled drugs? **A** The street value of the drugs

- B** If they are medical or non-medical drugs
- C** The potential harm that the drug can cause
- D** Whether the drug is natural or artificial

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(Total for Question 10 = 1 mark)

**11** Which of these is the most commonly smoked drug in handmade cigarettes? **A** Amphetamine

- B** Cocaine
- C** Heroin **D**
- Cannabis

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(Total for Question 11 = 1 mark)

**12** Which of these is a physical symptom of drug misuse? **A** Dilated pupils

- B** Being assertive
- C** Tiredness
- D** Empathy

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(Total for Question 12 = 1 mark)



- 13** Which of these indicates that drugs are frequently being dealt in a venue? **A** Reduction of overall alcohol sales  
**B** Reduction in information from customers  
**C** Reduction in customers leaving the venue early  
**D** Reduction of trouble inside the venue

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**(Total for Question 13 = 1 mark)**

- 14** During an entry search a door supervisor discovers an individual in possession of illegal drugs.  
What should the door supervisor do?  
**A** Refuse entry and report it in line with local policy  
**B** Refuse entry and destroy the drugs as soon as possible  
**C** Allow access and return the drugs at the end of the evening  
**D** Allow access and maintain observation of the individual

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**(Total for Question 14 = 1 mark)**

- 15** A door supervisor has seized a quantity of illegal drugs from a customer.  
How should the door supervisor avoid the risk of contamination while handling them?  
**A** Wash hands before handling the drugs  
**B** Apply a hand sanitiser before handling the drugs  
**C** Cover any cuts with plasters when handling the drugs  
**D** Use safety gloves when handling the drugs

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**(Total for Question 15 = 1 mark)**

- 16** A door supervisor finds some contaminated waste associated with drug use. How should this waste be disposed of?  
**A** By placing it in the nearest rubbish bin  
**B** By placing it in the recycling bin  
**C** By treating it as general waste  
**D** By using a contaminated waste bag

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**(Total for Question 16 = 1 mark)**

**17** A door supervisor has been assaulted whilst ejecting a customer.

What is the main reason for making an accurate record of the incident? **A** To demonstrate staff competence

**B** It can be used to update medical

information **C** It may be used as evidence

**D** To influence local policing procedures

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**(Total for Question 17 = 1 mark)**

**18** Several people have been injured in a fight in the bar area and there is blood and broken bottles on the floor.

What should a door supervisor do to preserve potential evidence until the police arrive?

**A** Stand in the crime scene and keep people away

**B** Allow venue staff full access to the crime scene

**C** Confine all suspects within the crime scene

**D** Cordon the crime scene and restrict access

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**(Total for Question 18 = 1 mark)**

**19** Which of these incidents would require the police to be called? **A** When a door supervisor has made an arrest

**B** When a door supervisor has administered first aid

**C** A person has complained about the venue's facilities

**D** A person has refused to be searched on entry

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**(Total for Question 19 = 1 mark)**

**20** Following a serious assault the police have requested the venue's incident log. What type of evidence is this?

**A** Oral

**B** Documentary

**C** Circumstantial

**D** Hearsay

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**(Total for Question 20 = 1 mark)**

- 21** Which of these is a licensing objective under current licensing legislation? **A** The classification of offences  
**B** The prevention of public nuisance **C**  
The standardisation of alcohol prices **D**  
The setting of mandatory dress codes

**(Total for Question 21 = 1 mark)**

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- 22** Under licensing legislation, who authorises a door supervisor to refuse entry to a venue?  
**A** The licensee  
**B** The police  
**C** The local authority  
**D** The licensing officer

**(Total for Question 22 = 1 mark)**

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- 23** Under licensing legislation, when do police have the right to enter licensed premises? **A** At any time to investigate licensable activities  
**B** Providing notice is given to the licensee  
**C** At the discretion of the door supervisor  
**D** Providing a search warrant has been issued

**(Total for Question 23 = 1 mark)**

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- 24** Which of these is a door supervisor's right as a representative of the licensee? **A** To forcibly search customers  
**B** To investigate licensable activities  
**C** To authorise the sale of alcohol  
**D** To eject customers from the premises

**(Total for Question 24 = 1 mark)**

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- 25** When is it lawful for a 16 year old to consume a glass of wine in licensed premises? **A** When they are a resident in an hotel
- B** When parental consent has been gained
- C** When the sale is made by the licence holder
- D** When purchased for them by an adult to go with a meal

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(Total for Question 25 = 1 mark)

- 26** A venue has been hired for a private event where people of all ages will be present. Which of these actions is unlawful in this situation?
- A** Serving alcohol to people under the age of 18
- B** Allowing people under the age of 18 into the venue
- C** Refusing entry to people in possession of prohibited items
- D** Refusing to serve a person who has become abusive

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(Total for Question 26 = 1 mark)

- 27** Which of these is an acceptable proof of age? **A** Bank card
- B** Library card **C** College pass **D** Driving licence

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(Total for Question 27 = 1 mark)

- 28** Which of these is the main advantage of observing an entry queue? **A** It allows customer behaviour to be assessed
- B** It manages customer service expectations **C** It enables fewer door staff to be employed **D** It increases the speed of access to the venue

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(Total for Question 28 = 1 mark)



**29** There are too many people in the queue to get into a venue.

What action should the door supervisors take to provide a good customer service in this situation?

**A** Allow individuals to enter before groups **B**

Allow the venue's capacity to be exceeded **C**

Keep people informed on waiting times **D**

Keep the emergency exits locked

**(Total for Question 29 = 1 mark)**

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**30** What is the main reason why venues have a maximum capacity? **A** To maintain staffing levels

**B** To maximise profits

**C** To improve stock control

**D** To ensure fire safety

**(Total for Question 30 = 1 mark)**

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**31** A door supervisor has ejected a married couple who have been having a heated argument.

What risk does this action present to the ejected people? **A** Drug misuse

**B** Domestic violence

**C** Becoming lost

**D** Becoming drunk

**(Total for Question 31 = 1 mark)**

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**32** A venue manager has asked for targeted searches of customers to find items used in drug taking.

What precaution should the door supervisors take when conducting these searches? **A** Use a torch

**B** Wear a hi-vis jacket

**C** Wear needle-proof gloves

**D** Use a two-way radio

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**(Total for Question 32 = 1 mark)**

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**TOTAL FOR SPECIMEN = 32 MARKS**

**TOTAL FOR LIVE PAPER = 50 MARKS**



Question Number	Answer	Knowledge Area	Total Mark
1	A	1.2	(1)
2	C	1.3	(1)
3	B	2.1	(1)
4	C	2.2	(1)
5	D	2.4	(1)
6	D	2.8	(1)
7	A	2.9	(1)
8	B	2.10	(1)
9	B	2.11	(1)
10	C	3.1	(1)
11	D	3.2	(1)
12	A	3.3	(1)
13	A	3.4	(1)
14	A	3.5	(1)
15	D	3.6	(1)
16	D	3.7	(1)
17	C	4.1	(1)
18	D	4.2	(1)
19	A	4.3	(1)
20	B	4.4	(1)

Question Number	Answer	Knowledge Area	Total Mark
21	<b>B</b>	5.1	<b>(1)</b>
22	<b>A</b>	5.2	<b>(1)</b>
23	<b>A</b>	5.3	<b>(1)</b>
24	<b>D</b>	5.4	<b>(1)</b>
25	<b>D</b>	5.6	<b>(1)</b>
26	<b>A</b>	5.7	<b>(1)</b>
27	<b>D</b>	5.8	<b>(1)</b>
28	<b>A</b>	6.2	<b>(1)</b>
29	<b>C</b>	6.4	<b>(1)</b>
30	<b>D</b>	6.5	<b>(1)</b>
31	<b>B</b>	6.7	<b>(1)</b>
32	<b>C</b>	7.2	<b>(1)</b>

**Total for reduced  
SAM = 32 Marks**

**Total for live paper  
= 40 marks**