

Principles of Working as a Door Supervisor in the Private

Security Industry Sample Assessment Material

1 A door supervisor sees a customer deliberately ripping fabric from seats. What offence is the customer committing?

- A Criminal damage
- B Arson
- C Theft
- D Common assault

(Total for Question 1 = 1 mark)

2 Which of these is an offensive weapon?

- A A one inch folding pocketknife
- B A compact mirror
- C A sharpened credit card
- D A broken glass

(Total for Question 2 = 1 mark)

3 Which of these describes random searching?

- A Every customer is searched prior to entry
- B A percentage of customers are searched
- C Customers are searched for specific reasons
- D Only customers with handbags are searched

(Total for Question 3 = 1 mark)

4 When is a door supervisor allowed to search a person? A When they are making an arrest

- B When the person is in a restricted area
- C When the person has given consent
- D When there is suspected terrorist activity

(Total for Question 4 = 1 mark)

5 Which of these hazards is increased when searching a person without using personal protective equipment?

- A Aggression
- B Confrontation
- C False accusations
- D Sharp objects

(Total for Question 5 = 1 mark)

6 Which of these is a reason why door supervisors undertake premises searches? A To confirm that music systems are working

- B To check the stock levels before opening
- C To ensure gaming machines are working
- D To make sure evacuation routes are clear

(Total for Question 6 = 1 mark)

7 Searching is a condition of entry and a customer asks a door supervisor why they should be searched.

- How should the door supervisor respond to this question?
- A Explain the reasons for the search
 - B Deny the customer access
 - C Allow them entry without searching
 - D Call the police to remove the customer

(Total for Question 7 = 1 mark)

8 Why should a door supervisor complete search documentation? A To identify potential hazards

- B To protect against allegations of misconduct
- C To show good customer service
- D To ensure compliance with safety legislation

(Total for Question 8 = 1 mark)

9 While searching a customer a door supervisor has found an offensive weapon. What is the first thing the door supervisor should do?

- A** Discard the item
- B** Seize the item **C** Store the item **D** Log the item

(Total for Question 9 = 1 mark)

10 What do the categories A, B or C indicate in relation to controlled drugs? **A** The street value of the drugs

- B** If they are medical or non-medical drugs
- C** The potential harm that the drug can cause
- D** Whether the drug is natural or artificial

(Total for Question 10 = 1 mark)

11 Which of these is the most commonly smoked drug in handmade cigarettes? **A** Amphetamine

- B** Cocaine
- C** Heroin **D** Cannabis

(Total for Question 11 = 1 mark)

12 Which of these is a physical symptom of drug misuse? **A** Dilated pupils

- B** Being assertive
- C** Tiredness
- D** Empathy

(Total for Question 12 = 1 mark)



- 13** Which of these indicates that drugs are frequently being dealt in a venue? **A** Reduction of overall alcohol sales
B Reduction in information from customers
C Reduction in customers leaving the venue early
D Reduction of trouble inside the venue

(Total for Question 13 = 1 mark)

- 14** During an entry search a door supervisor discovers an individual in possession of illegal drugs.

What should the door supervisor do?

- A** Refuse entry and report it in line with local policy
B Refuse entry and destroy the drugs as soon as possible
C Allow access and return the drugs at the end of the evening
D Allow access and maintain observation of the individual

(Total for Question 14 = 1 mark)

- 15** A door supervisor has seized a quantity of illegal drugs from a customer.

How should the door supervisor avoid the risk of contamination while handling them?

- A** Wash hands before handling the drugs
B Apply a hand sanitiser before handling the drugs
C Cover any cuts with plasters when handling the drugs
D Use safety gloves when handling the drugs

(Total for Question 15 = 1 mark)

- 16** A door supervisor finds some contaminated waste associated with drug use. How should this waste be disposed of?

- A** By placing it in the nearest rubbish bin
B By placing it in the recycling bin
C By treating it as general waste
D By using a contaminated waste bag

(Total for Question 16 = 1 mark)

17 A door supervisor has been assaulted whilst ejecting a customer.

What is the main reason for making an accurate record of the incident? **A** To demonstrate staff competence

- B** It can be used to update medical information
- C** It may be used as evidence
- D** To influence local policing procedures

(Total for Question 17 = 1 mark)

18 Several people have been injured in a fight in the bar area and there is blood and broken bottles on the floor.

What should a door supervisor do to preserve potential evidence until the police arrive?

- A** Stand in the crime scene and keep people away
- B** Allow venue staff full access to the crime scene
- C** Confine all suspects within the crime scene
- D** Cordon the crime scene and restrict access

(Total for Question 18 = 1 mark)

19 Which of these incidents would require the police to be called? **A** When a door supervisor has made an arrest

- B** When a door supervisor has administered first aid
- C** A person has complained about the venue's facilities
- D** A person has refused to be searched on entry

(Total for Question 19 = 1 mark)

20 Following a serious assault the police have requested the venue's incident log. What type of evidence is this?

- A** Oral
- B** Documentary
- C** Circumstantial
- D** Hearsay

(Total for Question 20 = 1 mark)

21 Which of these is a licensing objective under current licensing legislation? **A** The classification of offences
B The prevention of public nuisance **C**
The standardisation of alcohol prices **D**
The setting of mandatory dress codes

(Total for Question 21 = 1 mark)

22 Under licensing legislation, who authorises a door supervisor to refuse entry to a venue?
A The licensee
B The police
C The local authority
D The licensing officer

(Total for Question 22 = 1 mark)

23 Under licensing legislation, when do police have the right to enter licensed premises? **A** At any time to investigate licensable activities
B Providing notice is given to the licensee
C At the discretion of the door supervisor
D Providing a search warrant has been issued

(Total for Question 23 = 1 mark)

24 Which of these is a door supervisor's right as a representative of the licensee? **A** To forcibly search customers
B To investigate licensable activities
C To authorise the sale of alcohol
D To eject customers from the premises

(Total for Question 24 = 1 mark)

- 25** When is it lawful for a 16 year old to consume a glass of wine in licensed premises? **A** When they are a resident in an hotel
- B** When parental consent has been gained
- C** When the sale is made by the licence holder
- D** When purchased for them by an adult to go with a meal

(Total for Question 25 = 1 mark)

- 26** A venue has been hired for a private event where people of all ages will be present. Which of these actions is unlawful in this situation?
- A** Serving alcohol to people under the age of 18
- B** Allowing people under the age of 18 into the venue
- C** Refusing entry to people in possession of prohibited items
- D** Refusing to serve a person who has become abusive

(Total for Question 26 = 1 mark)

- 27** Which of these is an acceptable proof of age? **A** Bank card
- B** Library card **C** College pass **D** Driving licence

(Total for Question 27 = 1 mark)

- 28** Which of these is the main advantage of observing an entry queue? **A** It allows customer behaviour to be assessed
- B** It manages customer service expectations **C** It enables fewer door staff to be employed **D** It increases the speed of access to the venue

(Total for Question 28 = 1 mark)

29 There are too many people in the queue to get into a venue.

What action should the door supervisors take to provide a good customer service in this situation?

A Allow individuals to enter before groups **B**

Allow the venue's capacity to be exceeded **C**

Keep people informed on waiting times **D**

Keep the emergency exits locked

(Total for Question 29 = 1 mark)

30 What is the main reason why venues have a maximum capacity? **A** To maintain staffing levels

B To maximise profits

C To improve stock control

D To ensure fire safety

(Total for Question 30 = 1 mark)

31 A door supervisor has ejected a married couple who have been having a heated argument.

What risk does this action present to the ejected people? **A** Drug misuse

B Domestic violence

C Becoming lost

D Becoming drunk

(Total for Question 31 = 1 mark)

32 A venue manager has asked for targeted searches of customers to find items used in drug taking.

What precaution should the door supervisors take when conducting these searches? **A** Use a torch

B Wear a hi-vis jacket

C Wear needle-proof gloves

D Use a two-way radio

(Total for Question 32 = 1 mark)

TOTAL FOR SPECIMEN = 32 MARKS

TOTAL FOR LIVE PAPER = 50 MARKS

Question Number	Answer	Knowledge Area	Total Mark
1	A	1.2	(1)
2	C	1.3	(1)
3	B	2.1	(1)
4	C	2.2	(1)
5	D	2.4	(1)
6	D	2.8	(1)
7	A	2.9	(1)
8	B	2.10	(1)
9	B	2.11	(1)
10	C	3.1	(1)
11	D	3.2	(1)
12	A	3.3	(1)
13	A	3.4	(1)
14	A	3.5	(1)
15	D	3.6	(1)
16	D	3.7	(1)
17	C	4.1	(1)
18	D	4.2	(1)
19	A	4.3	(1)
20	B	4.4	(1)

Question Number	Answer	Knowledge Area	Total Mark
21	B	5.1	(1)
22	A	5.2	(1)
23	A	5.3	(1)
24	D	5.4	(1)
25	D	5.6	(1)
26	A	5.7	(1)
27	D	5.8	(1)
28	A	6.2	(1)
29	C	6.4	(1)
30	D	6.5	(1)
31	B	6.7	(1)
32	C	7.2	(1)

**Total for reduced
SAM = 32 Marks**

**Total for live paper
= 40 marks**